

PROSERIES™ METAL FRAME POOLS FREQUENTLY ASKED QUESTIONS

How long does it take to set up my pool?

This depends on the size of the pool and the condition of the area where it will be placed. Generally, for a Metal Frame Pool, you should be able to set up the pool in less than an hour.

Do I need to prepare the ground or dig a hole for the pool?

The pool should be set up on level ground ($\pm 2\%$) free of rocks, branches, other objects and holes. There is no need to dig a hole or otherwise prepare the ground. If you require an extra layer of protection between the ground and pool liner due to your ground conditions, we recommend using Gorilla Pad™ ground cloth. If you have a question about our ground cloths or would like to purchase one, please contact our Customer Service.

How many gallons of water does the pool hold?

See attached [chart](#).

How often do I need to change my filter?

It depends on the time you run your filter and the amount of sediment in the pool water. Under normal use and conditions, the cartridge should be replaced every two weeks. Failure to change the cartridge will cause the pump to become clogged, reduce performance, and may damage the pump.

What is the pool made of? Is it strong?

All frame pools are constructed using triple-layer [PolyLaminate™](#) PVC composite material - two outer layers of heavy gauge PVC are laminated to an inner layer of polyester mesh for reinforcement. This material is designed to withstand rigorous use and provide long-lasting durability.

What should I do if my pool is missing some parts?

Please call the US toll free customer service number at 1(800) 813-0206

Can the pool be left year round?

This depends on where you live and the average temperature in your area. Extreme cold weather may crack and damage the PVC walls. The pool should not be left in temperatures lower than 0 degrees Celsius or 32 degrees Fahrenheit.

How do I store my pool for the winter?

Be sure to completely drain and dry the pool before storage to prevent mold from growing. Store in a dry area where the temperature does not fall below 40 degrees Fahrenheit. TIP: leaving the pool in the sun will soften the vinyl and make it easier to fold for storage.

What other accessories might I need?

You will need **chemicals** to keep your water clean. Consider the NY991 Blue Wave Chemical Sample Kit with special 1" chlorine tabs to fit inside the patented filter cartridges. A vacuum will also help with clean-up of debris. The NE4384 **Aqua Broom** is a great, economical battery-powered cleaner. Also consider adding some **lights** to enjoy your pool into the evening such as NA4104 Nitebrite and NA4107 LED pool wall light.